

# The BigFix Summer Chillout session

21<sup>st</sup>-22<sup>nd</sup> July



# Event Agenda (Central European Time UTC +2)

## Session Information: Wednesday, July 21, 2021

9:30am - 9:50am	Welcome	Welcome to BigFix Days – the summer chillout edition! Today is about bringing you up to speed on the latest and greatest in the BigFix world. In this welcome session we will discuss the schedule for the day and provide everyone a chance to get comfortable. It's summer, so the pace of today has been adjusted accordingly!	<b>Gwyndaf Davies</b> BigFix Technical Advisor Lead for EMEA
9:50-10am	A message from the VP of BigFix	A few words from the vice president of HCL BigFix, Kristin Hazelwood.	<b>Kristin Hazlewood</b> Vice President of BigFix
10:00am - 11:00am	Keynote	Join us to learn how our latest release can help accelerate your IT Operations.  You will see demonstrations showing how BigFix is solving today's mobile and cloud challenges, as well as see the latest user requested features presented by our experts.	<b>Alessandro Dinia</b> BigFix Product Manager  <b>Artur Zezula</b> BigFix Inventory Architect
Break (15 minutes)		Grab a cool iced coffee, or head over to Slack to continue the technical discussion	
11:15am - 11:45am	The New License Key Center	We've updated the BigFix License Key Center. Most of the changes are on the back end, but you'll see some differences too. This is a great knowledge session to learn about licensing so you can anticipate changes and keep your environment running smoothly	<b>Benn Blackburn</b> BigFix Technical Advisor
11:45am - 12:30pm	Insights for Vulnerability Remediation	You <u>definitely</u> want to know about our Vulnerability integration built on our Insights platform. Let us walk you through how this can work for your operations team, cutting patch cycle times and keeping the security and vulnerability management teams smiling.	<b>Surabhi Sinha</b> BigFix Technical Advisor
12:30pm - 1:00pm	Open Technical Forum	Let the conversation flow, this is an open forum with our technical staff – Technical advisors, development, support, services. We will chat about various topics of interest, ask whatever you want.	Services, Technical Advisors, Development, Support, Product Management
Break (30 minutes)		Is it time for ice cream yet?	
1:30pm - 2:00pm	HCL SoFy	HCL SoFy – what is it, what does it do, how does it work? Learn more about our latest HCL Software development, and how this provides a new way to host BigFix.	<b>Ben Dixon</b> BigFix Technical Advisor
2 – 2:15pm	BigFix Admin as a service	Learn about our new Admin-as-a-Service offerings, and how they can help you free up time to do more with BigFix.	<b>John Golembiewski</b> Director of BigFix Technical Services
2:15pm - 3:00pm	BigFix APIs	Already using one of the BigFix APIs, or want to get started? Join JGStew to get hands-on with the do's the don'ts and the how's.	<b>James Stewart (JGStew)</b> Senior BigFix Engineer
3:00pm - 3:45pm	BigFix Mobile	A taste of what is to come, BigFix now supports mobile devices! Join us and the product management team to learn more about our new BigFix MDM features for Android and iOS.	<b>Mike Gare</b> BigFix Product Management  <b>Dexter Liu</b> BigFix Development Lead

## Webinar Chat & Slack Channel Information: July 21, 2021

BigFix Days Webinar Chat	During BigFix Days, you'll have the ability to ask questions about the demonstrations and presentations as they happen! We'll have some pretty smart folks monitoring the chat, so bring your questions
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2:00pm -	Ask The Experts Slack Channel Monitor	Think of it as free services! How often do you get to engage in real-time with some of the most knowledgeable folks in the BigFix Business? This is truly your chance to ask the experts your BigFix questions
4:00pm	BigFix New User Slack Channel Monitor	We've even got a discussion place for "new" users, those who feel that maybe their question is a bit too novice for the expert's channel (which it isn't, by the way!). Our BigFix Technical Advisors will be monitoring this channel, bringing a wealth of knowledge to answer all your questions about setup, configuration, requirements, best practices, where to find something or anything you are unsure about.

## Session Information: Thursday, July 22, 2021

1:00pm -	BigFix Mobile – Deutsche	Connect with our local team to learn about our new MDM features for Android and iOS. <a href="https://global.gotomeeting.com/join/527343821">https://global.gotomeeting.com/join/527343821</a>	<b>Srijay Jayapalan</b> BigFix Technical Advisor
1:30pm -	BigFix Mobile – Francais	Connect with our local team to learn about our new MDM features for Android and iOS. <a href="https://global.gotomeeting.com/join/907197285">https://global.gotomeeting.com/join/907197285</a>	<b>Jean-Benoit Nonque</b> BigFix Director for EMEA and LATAM
2:00pm -	BigFix Mobile – Espanol	Connect with our local team to learn about our new MDM features for Android and iOS. <a href="https://global.gotomeeting.com/join/334466013">https://global.gotomeeting.com/join/334466013</a>	<b>Srijay Jayapalan</b> BigFix Technical Advisor
2:30pm -	BigFix Mobile – Italiano	Connect with our local team to learn about our new MDM features for Android and iOS. <a href="https://global.gotomeeting.com/join/832826933">https://global.gotomeeting.com/join/832826933</a>	<b>Alessandra Frasca</b> BigFix Specialist - Italy